



Data regarding number of families partners are working with & how many they refer to LA

0-5 UP (targeted single agency support) - 252

0-5 UPP (multi-agency support) - 278

5-19 UP (targeted single agency support) - 90

5-19 UPP (multi-agency support)- 42

We are unable to gather at this time how many referrals specifically to Early Help due to more than one agency on SAFER referral form



Data regarding the number of families returning to partners for early help services

Data not available within 0-19 service



Partners experience and views of the partnership and how it works for them

Working wells

- Positive relationship with Family Action
- When we have strong relationships with staff within early help, have really positive experience.
- When we are invited to TAF feel these are beneficial
- Positive feedback regarding Family Hub offer
- We liked the concept of the SMART team and feels this promoted partnership working



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Partners experience and views of the partnership and how it works for them

Where we can feel we can improve

- Understanding of the different teams within early help service
- Staff report that they feel they would like to strengthen relationships, I.e.. positive relationships from co-working in Billingham hub
- At times can feel working in silo, rather than in partnership
- Services have started as pilots, not then continued creating a gap
- Unclear regarding referral criteria at times
- Outcome of assessment not always shared (re support offered) following referral
- Not always aware that Early Help are working with the child and family
- Staff report frequent change and unclear on roles
- At times duplication between 0-19 and family hub offer, would like to have more joined up working regarding this

